# Elias HADJAB

## Systems and Infrastructure Administrator | Azure · Microsoft 365 | Citrix / Omnissa VDI

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linkedin.com/in/elias-hadjab · French national, Swiss B permit · Driving licence, own car
Mobility: Vaud, Fribourg, Geneva, Neuchâtel · Bern with partial remote work · Fully remote · Available immediately

## PROFILE

Systems and infrastructure administrator with **4 years of experience** in hybrid Microsoft environments (Windows Server, Active Directory, Entra ID, Microsoft 365) and desktop virtualisation. Most recent role: **7 Citrix and Omnissa VDI platforms** serving 50 to 300 users, **15 clients** managed independently, **40 to 50 level-2/3 incidents** per month, as well as preparing and carrying out Citrix upgrades. Alongside: running production services on Linux, Docker and CI/CD (Kubernetes fundamentals) and designing custom AI-based tools.

## KEY SKILLS

Windows Server · Active Directory · Microsoft Entra ID · Microsoft 365 · Intune · Microsoft Azure · Citrix Virtual Apps and Desktops · Omnissa Horizon · VMware vSphere · PowerShell · Linux · Docker · Kubernetes (fundamentals) · Applied AI

## PROFESSIONAL EXPERIENCE

### Founder — web services and SaaS (side business)

12/2025 – present · Part-time self-employment · adminly.ch, swisswebcreation.com

- Running a Linux VPS (Ubuntu) hosting several production services: Docker, continuous deployment (CI/CD), monitoring and automated backups.
- adminly.ch: SaaS platform (Next.js, TypeScript, PostgreSQL, Caddy as reverse proxy); service hardening and about **2,600 tests run** (logs of 10–13.11.2026).
- swisswebcreation.com: designing and delivering websites and custom tools for client businesses, using generative AI.

### Systems Administrator — Virtual Desktop Team

06/2024 – 12/2025 · Evok Altern8 SA, Fribourg · full-time

- Administering the Citrix Virtual Apps and Desktops and Omnissa Horizon VDI platforms of **7 clients**, from 50 to 300 users: application publishing, StoreFront, FSLogix, NetScaler Gateway.
- Independently managing a portfolio of **15 clients** and handling **40 to 50 level-2/3 tickets** per month, major incidents included.
- Preparing and carrying out Citrix upgrades: migration of 3 host servers and the master server, on scopes of 10 to 100 users, remotely supervised by the Account Manager, to whom I escalated issues. Progressive rollout using a script prepared by the Account Manager: I used it and could suggest changes, but did not develop it.
- Working on Windows Server and VMware vSphere environments: managing virtual machines and their resources, snapshots and restarts; evolving hybrid Microsoft environments (Active Directory, Entra ID, Microsoft 365, Intune, Exchange).
- Keeping client infrastructure in operational condition; writing lessons-learned reports, post-mortems and procedures for level-1/2 teams.

### Lead Systems and Network Technician

03/2024 – 06/2024 · ORIX / XEFI, Yverdon-les-Bains · full-time

- Coaching apprentices and technicians: ticket reviews, support, skills development.
- Handling systems and network incidents for a portfolio of small businesses and private customers, as the team's technical lead.
- Deploying Windows and Linux solutions at client sites and making operating procedures more reliable.

### Systems and Network Technician

03/2023 – 09/2023 · OKTEO, Lyon (France) · full-time

- Administering Windows and Linux servers for a regional portfolio of **20 clients**: monitoring, troubleshooting, updates, backups.
- Migrating Outlook mailboxes to Exchange Online and moving on-premises environments to Microsoft 365, licensing included.
- Internal and client support; improving operating procedures.

### Apprentice Systems and Network Administrator

09/2021 – 10/2022 · APE Conseil, Rillieux-la-Pape (France) · apprenticeship contract

- Technical contact for 5 clients: installing and maintaining systems and network infrastructure.
- Migrating Outlook mailboxes and Microsoft licences; documenting configurations and training users.

## EDUCATION AND CERTIFICATIONS

- **Microsoft Certified: Azure Administrator Associate (AZ-104)** — in preparation
- **Certified Kubernetes Administrator (CKA)** — certification training and exam planned for 12/2026
- **Microsoft Certified: Azure Virtual Desktop Specialty (AZ-140)** — planned after AZ-104
- **Bachelor Administrateur d'Infrastructures Sécurisées** — 2022 · AFIP Formation, Lyon — systems and network administration
- **BTS Services Informatiques aux Organisations** — 2021 · Institution des Chartreux, Lyon

## TECHNICAL SKILLS

- **Cloud and Azure**: Microsoft Azure (IaaS, PaaS, Azure Virtual Desktop), Microsoft Entra ID (formerly Azure AD), Conditional Access, MFA, Log Analytics, on-premises to cloud migration
- **Windows and M365**: Windows Server 2016 to 2025, Active Directory (AD DS), GPO, DNS, DHCP, Windows 10 and 11, Exchange Online and hybrid, Intune, Autopilot, Teams, SharePoint, OneDrive
- **Virtualisation and VDI**: Citrix Virtual Apps and Desktops (CVAD), StoreFront, MCS, FSLogix, NetScaler / ADC Gateway, Omnissa Horizon (VMware Horizon), Parallels RAS, VMware vSphere / ESXi, Hyper-V, RDS
- **Linux and DevOps**: PowerShell, Ansible, Git, Infrastructure as Code, CI/CD; Linux (Debian, Ubuntu); Docker; Kubernetes (fundamentals)
- **Networking and security**: TCP/IP, HPE Aruba, hardening, MFA; PRTG, Nagios, Veeam Backup & Replication, disaster recovery and business continuity plans
- **Artificial intelligence**: strong command of generative AI tools; custom tools for businesses: process automation, internal applications, websites
- **ITSM**: incident and problem management, ticketing, technical architecture and operations documentation, lessons learned and post-mortems

## LANGUAGES

- **French**: native
- **English**: intermediate (B1), technical English

## INTERESTS

Football · Technology watch

Employment certificates and references available on request.